

Lavana Deluxe Spa & Lavana Beauty Spa

Liability Waiver & Disclaimer

By receiving any treatment or service at **Lavana Deluxe Spa or Lavana Beauty Spa** (hereafter referred to as "**Lavana**"), you acknowledge and agree to the following:

1. General Disclaimer

Lavana makes no guarantees regarding the results of any treatment or service, as outcomes may vary based on individual conditions.

2. Health & Medical Conditions

Clients must **disclose any pre-existing medical conditions, injuries, allergies, or sensitivities** before treatment. Lavana **is not liable** for any adverse reactions, injuries, or complications resulting from undisclosed conditions or failure to follow post-treatment care.

3. Liability Release

Lavana **will not be held liable** for any injury, discomfort, loss, or expense resulting from services received, including but not limited to physical reactions or unexpected treatment outcomes.

4. Treatment Risks

All treatments carry inherent risks. By proceeding with a treatment, you acknowledge these risks and release Lavana from any liability arising from the service provided.

5. Informed Consent

By accepting treatment, you confirm that you understand the procedure, potential risks, and expected outcomes. Clients have the right to ask questions before proceeding.

6. Personal Belongings

Lavana is **not responsible** for the loss, theft, or damage of personal belongings left unattended on the premises.

For any concerns or further assistance, please direct your inquiries to Melissa via email. ([**melissa@lavana.co.za**](mailto:melissa@lavana.co.za))